

Wellwood Code of Conduct

We gather here as a community of clients, volunteers and their supporters and we share a set of expectations of mutual respect that are grounded in the values of our Centre.

Purposeful aggressive behavior, language and/or violence will not be tolerated.

Thank you for respecting one another in this space.

R RESPONSIBILITY

We are each responsible for choosing our own path as we navigate this journey and we honour each other's individual choices. We do not provide advice or direction about treatment.

E ETIQUETTE

As we work to meet our own needs, we are aware of the needs of others, striving to be polite and considerate of one another.

S SUPPORT

While we have come here to explore ways to support ourselves, we recognize that others are also here to explore ways to support themselves.

P PEERS

We are all on some point of the cancer journey, but we can't ask for more from our peers than to share our lived experience and compassion.

E EQUALITY

We gather at Wellwood in a safe, barrier-free space that is free of discrimination, racism, judgment and oppression. We are inclusive; ensuring all people feel welcome regardless of age, race, religion, financial status, gender identification, physical ability or sexual orientation.

C COMMUNICATION

We use clear, respectful language and provide opportunities for everyone to give feedback on their experiences here.

T TRUST

This is a sacred space where confidentiality and respect for privacy is a foundation of all we do.

This has been modelled on the values-based code of conduct of Hamilton Health Sciences, one of our partners in providing supportive cancer care in this community. We respect their commitment to providing access to the best care and, therefore, staff, volunteers and fellow clients are not in any position to assess, advocate or critique any actions that pertain to the medical aspects of care.

As a Centre that values empowerment, we hope that you can use this Code as a tool to address behavior which makes you uncomfortable. If resolution isn't possible, please contact staff for assistance.